Joe-bot's Voyage into Technological Independence
To successfully complete his journey through the land of adversity,

Joe-bot must face a sea of technology.
Luckily, he has ITS to help.
Joe can foresee the advancing storm of data corruption.

That's why he uses the cloud to back up his files, in case a new copy becomes corrupt or destroyed.

E-mail Yourself

onedrive.uidaho.edu
Don't know how your computer programs work?

Self-help tutorials enable Joe's independent learning by teaching him how to use various software.
When Joe can't find what he needs on his own he seeks help from tech-savvy specialists.

He can always visit the Help Desk in person,

by phone: (208) 885-4357 (HELP)
or through e-mail: helpdesk@uidaho.edu

He also knows that help is available at the Library after the main office closes at 5pm.
Joe doesn't always have the resources he needs on hand.

That's why he does his printing and other school-work at the computer labs open across campus.
Joe doesn't share his NetID: his online school identity.

If Joe shared this identity he could easily compromise the security of his files and e-mail, corrupt systems at the University, or incur identity theft.

He uses this NetID and password to access a number of services, including adding and dropping classes.
Joe avoids pirating activities, like file sharing & P2P, avoiding DMCA laser sharks, as they watch unseen below the waves.

Once the sharks detect illicit activity, the pirates lose internet access and are sent to Davy Jones Locker.
Instead of pirating, Joe makes use of free university provided software, such as Office, Sophos, and V-Lab.

Joe and his friends have many other resources for their academic needs, including Assistive Technology, the Media Center, Kiosks, Copy Center, and ResNet.
You never know where laser sharks are lurking to steal your hard work (and sanity), so always remember to back up your files.
The end. ...for now...
UI Wifi Networks

**AirVandal Gold**
Students, faculty, & staff access with NetID

**AirVandal Guest**
Slower, temporary visitor access
passphrase: GoVandals!

Yar, how do you keep your computer safe, Captain?
I use my iPatch, of course!

Don't forget to update your computer software with the latest patches.
Office 365™ is on campus at the University of Idaho! All students, faculty, staff, alumni, and retirees who have a University of Idaho email address are licensed with Microsoft Office 365.

Due to licensing, certain features may only be available to you based on your affiliation with the University of Idaho.

Download Office from your University E-mail. www.uidaho.edu/its/Office365/officeproplus

Protect Your Computer

with Sophos Antivirus

Available to all students, faculty and staff at the University of Idaho.

www.uidaho.edu/its/Software/Security
This booklet was brought to you by

**ITS Help Desk**

**Useful Links:**

University E-mail:
mail.uidaho.edu

VandalWeb:
vandalweb.uidaho.edu

Account Management:
help.uidaho.edu

Lab Locations:
uidaho.edu/its/Labs/lab-locations

Campus Directory:
directory.uidaho.edu

ITS Website:
uidaho.edu/its

ITS Facebook:
facebook.com/uihelpdesk

ITS Tutorial List:
uidaho.edu/its/Self-Help/tutorial-directory
About this booklet:

This booklet is a guide to the University of Idaho's Information Technology Services for new and current students. It includes useful information for anyone planning on using the technological services provided by the university.